



MERCHANDISE RETURN AND ORDER FORM

Return To: DAN, 6 West Colony Place, Durham, NC 27705. Complete and return this form with merchandise. Send insured and postage-paid. If returning by FedEx package automatically insured up to \$100. We will refuse returned packages sent COD. We will refund shipping cost if we made an error or your product was defective. **All claims must be submitted within 45 days of receiving your order.** If you need assistance please call +1-919-490-2011.

Name _____ Member # _____
 Address _____ Order # _____
 City _____ State _____ Daytime Phone () _____
 Zip Code _____ Country _____ Evening Phone () _____

LIST OF ITEMS RETURNED

Reason Code	Item Number	Quantity	Description of Item	Size	Price Each

↑ *** To speed up your return, we ask that you provide the reason for your return by placing one of the following codes in the left column indicated by the arrow.*

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|---|--|-----------------------------------|---------------------------------|
| RBO Backorder received too late* | RNP Not as pictured or described* (explain below) | RWS Wrong size* | CODR COD Refused* |
| RDA Damaged | RDQ Disappointed in quality (explain below)* | RCH Changed my mind* | POR Points Order Return* |
| RDE Defective (explain below) | ROW Ordered wrong size* | RWI Wrong item shipped* | |
| RNO Item not ordered* | RIN Missing parts or instructions* | ROT Other (explain below)* | |

Explanation _____

Re-order items below Refund

Item Number	Quantity	Description	Size	Price

If the items above cost more than the merchandise being returned, please complete method of payment information.

Payment Method: Check or money order Master Card (13-16 numbers) Visa (13-16 numbers) AMEX (15 numbers) Discover (16 numbers)

Card Number | | | | | | | | | | | | | | | | Expiration Date (required) _____ Signature _____

Please allow 2-3 weeks from the time you send a package to us for reordered merchandise to reach you. You may be charged shipping and handling if your reorder is not a like item. *Items MUST be in new and resalable condition upon receipt at DAN warehouse for full refund.